# State of Utah PRODUCT DESCRIPTION

Product Number: 6010.08.09

## GEOSPATIAL APPLICATIONS FOR AGENCIES

**Effective Date**: July 1, 2008 **Revision Date**: April 18, 2008

Version: 1.0.1
Product Owner: AGRC
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AGRC provides development of ArcGIS desktop applications and tools for agencies to enhance their geospatial capabilities.

Product Features and Descriptions			
Feature	Description		
Desktop Applications	These are applications that AGRC can develop for desktop ArcGIS users.		
Features Not Included			
Feature	Explanation		
Any needed software	The agency is responsible to purchase any needed software. AGRC		

Rates and Billing			
Feature	Description	Base Rate	
Development and testing		\$73.00/hour	

can advise the agency on what is needed.

### **Ordering and Provisioning**

Contact Jeannie Watanabe, 801-538-9543, jwatanabe@utah.gov

#### **DTS** Responsibilities

licensing, or software

Provide advanced level of expertise with the AGRC GIS software and desktop application development.

#### **Agency Responsibilities**

Have or purchase current ArcGIS software on pc that is appropriately configured.

## **Service Levels and Metrics**

The desktop application meets user needs. This service will be measured by the number of requests for desktop applications versus the number of requests that AGRC is able to successfully complete for the customer.